

Because we respect your time, we are entirely transparent.

The features you need to run your business. It's what every owner wants to know and we're glad to lay them out for you.

infoTouch is more than a common point of sale system:

- A Profit Operating System, giving owner/operators what they need to save time, increase profits and grow
- Tablet and countertop flexibility to enhance customer experience and increase sales
- Feature for feature comparable to those used in the largest retail chains - far beyond basic web-based terminals and light years past electronic cash registers
- Deep experience in specialized retail POS bringing software, hardware and payment processing into a single, efficient solution

		RetailOS Standard	RetailOS Pro	RetailOS Enterprise
		A standalone solution for stores seeking growth through enhanced visibility and efficiencies with a full-featured POS and Operating System.	A standalone or cloud-enhanced solution for stores wanting integrated accounting and enhanced reporting in a POS and Operating System to help save time, increase sales and drive profits higher, faster.	A multi-store, cloud-based network for operations desiring global control systems and administration from a centralized location along with reporting to mobile or desktop.
Save your Time				
Quickly Balance and Reconcile Accounts	◦ fast, accurate close-outs	✓	✓	✓
	◦ bank statement reconciliation			
	◦ credit card statement reconciliation			
	◦ GL reconciliation (Pro and Enterprise)			
	◦ discount reports			
Reduce Inventory Management Time	◦ use standard reports to track and monitor inventory	✓	✓	✓
	◦ automated ordering for inventory replenishment (Pro and Enterprise)			
	◦ simplify and reduce manual cycle counting			
	◦ stored vendor profiles and ordering protocols			
	◦ vendor reporting			
Automatically Monitor Sales Progress	◦ daily/weekly/monthly sales reporting	✓	✓	✓
	◦ real-time decision support information			
	◦ automatic reports to meet regulatory/tax requirements			
	◦ gain insight into over who is selling with standard employee reporting			
View Reports Wherever You Are	◦ all standard reports available on demand online		✓	✓
	◦ fixed mobile and tablet device reports deliver information where and when it's needed			
Dynamic Report Generation	◦ ideal for multi-unit operations			✓
	◦ all reports available via cloud to any user with credentialed login			
Increase your Sales and Profits				
Grow Sales	◦ get out from behind the counter with tablet inventory checks and checkout	✓	✓	✓
	◦ suggested sale items			
	◦ substitute items			
	◦ dynamically create or break down bundles and baskets			
Outstanding Customer Experience	◦ tablet mobility gets staff out in the store with customers	✓	✓	✓
	◦ line busting potential			
	◦ item status lookup			
	◦ item finder			
	◦ item photo			
	◦ promotional video ads on customer display			
Loyalty/CRM Marketing Communications	◦ customer photo			
	◦ hierarchy identities	✓	✓	✓
	◦ special pricing/contracts			
	◦ categorical filters (multi-level)			
	◦ wholesale customer-enabled			
Inventory & Supply Chain Management	◦ birthdate/key date tracking			
	◦ photo (recognition, verification)			
	◦ customized function definition			
	◦ mailing list generation			
	◦ layaway support			
	◦ increase inventory turns	✓	✓	✓
	◦ automated movement reports; avoids overstock or out of stock (Pro and Enterprise)			
	◦ automated replenishment & PO preparation (Pro and Enterprise)			
	◦ automated margins by product/vendor			
	◦ tablet with exclusive eClip module speeds physical inventory (Pro and Enterprise)			
	◦ multiple unit (example: case/set/single)			
	◦ conceal/do not sell status			
	◦ dynamic pricing (adjustments, transform, matrix modify)			
	◦ vendor management			
Ordering Simplified	◦ automated ordering for inventory replenishment (Pro and Enterprise)	✓	✓	✓
	◦ stored vendor profiles and ordering protocols			
EMV Compliant CC Chip Reading	◦ yes, since 2015	✓	✓	✓
	◦ securely and seamlessly receives payments through EMV-enabled cards			
Preferred Payment Processing with Added Safeguards	◦ infoTouch certified preferred payment partners	✓	✓	✓
	◦ creates enhanced reporting and accountability from sale through reconciliation			
	◦ offers enhanced security and			
	◦ one-click card to get any issue into resolution			
Non-Preferred Payment Processing	◦ through non-infoTouch certified Merchant Services providers		✓	✓
	◦ allows continuity with existing provider, integrated with RetailOS Pro			
Employee Management	◦ time clock (Pro and Enterprise)	✓	✓	✓
	◦ commission calculations			
	◦ multiple rate categories (per employee)			
	◦ contest, bonuses supported			
System always on and available	◦ operates faster and more reliably than web-based systems	✓	✓	✓
	◦ internet independent: system retains full function whether or not internet is available			
	◦ local operating system and database			
However, you need it	◦ your needs			
	◦ business hours, nights/weekends, 24x7x365 plans available			
	◦ affordable, stable monthly fees or hourly as needed			
Grow your Business with Easy System Expansions				
Software	◦ each standalone system is identical, allowing familiarity between all locations	✓	✓	✓
	◦ new departments, products and stores simply and quickly added			
	◦ RetailOS Enterprise weaves all locations together from the Cloud, providing reporting, visibility into and control of all, some or any single location			
Hardware	◦ infoTouch hardware optimized to software or other commonly available Windows hardware meeting system requirements	✓	✓	✓
	◦ tablets are durable with reinforced corners, up to 6			
	◦ scales, scanners, printers and cash drawers all run within the system software			
Integrations & APIs for Primary Systems	◦ accounting systems tie in directly to RetailOS Pro		✓	✓
	◦ most other ancillary software may also be integrated for full vision of entire operation			
eCommerce enabled	◦ omnichannel web interface (scheduled 2Q 2020)		✓	✓
Remote System Management	◦ local or remote management controls of the stores through register, button, sales			✓
	◦ material controls as defined by management for each user in the network.			
	◦ Able to push changes remotely to any or all nodes			